## **Quality Assurance Policy**



The G & A Barnie Group quality policy is to achieve sustained profit and growth by providing services which consistently satisfy the needs and expectations of our customers.

This level of quality is achieved through adoption of a system of procedures that demonstrate the competence of the company to existing customers, potential customers, and independent auditing authorities. The QHSE manual provides an overview of our management system.

Achievement of this policy involves all staff who are individually responsible for the quality of their work, resulting in continually improving quality and the working environment for all.

The objective of the system:

- To maintain an effective quality management system complying with international standards.
- To achieve and maintain a level of quality which enhances the company's reputation with customers.
- To ensure compliance with relevant statutory and safety requirements.
- To ensure compliance with BS 7671: 2018 (The IEE Wiring Regulations) and other Codes of Practice.
- To ensure compliance with the statutory requirements of applicable trade and professional bodies e.g. Snipef, Gas Safe.
- The company will establish annual objectives to maintain and improve the quality management system and to achieve continual improvement.
- To endeavour at all times, maximum customer satisfaction with the services provided by the company.

Signed By: Alex Barnie Dated: 13/12/2020

Signed:  $\sqrt[4]{}$  . Review Date: 13/12/2021









